

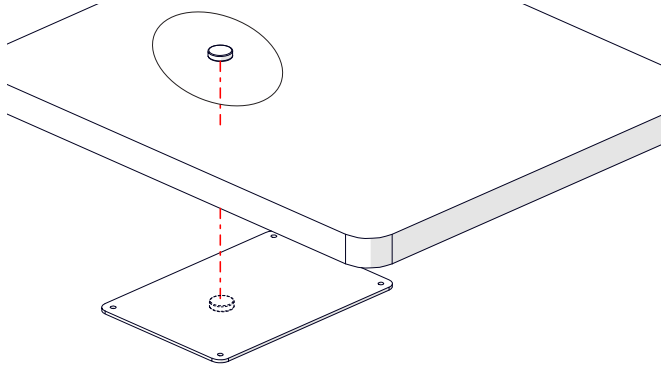
ARC H LD INSTALLATION

ARC H LD is designed for surfaces 20-50mm thick.

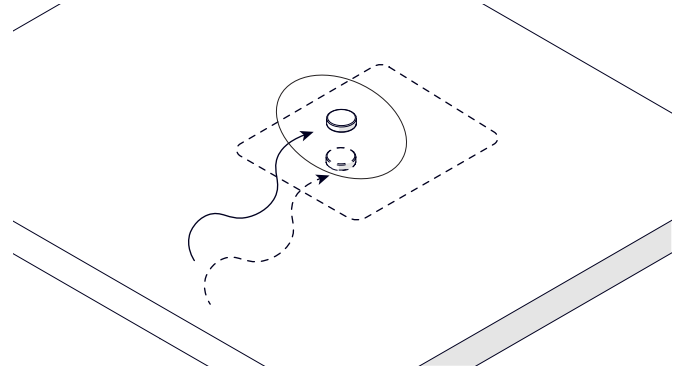
For surfaces 20-25mm use the in box magnetic alignment card and template.

For surfaces 25-50mm an electronic alignment guide is separately available, please inquire.

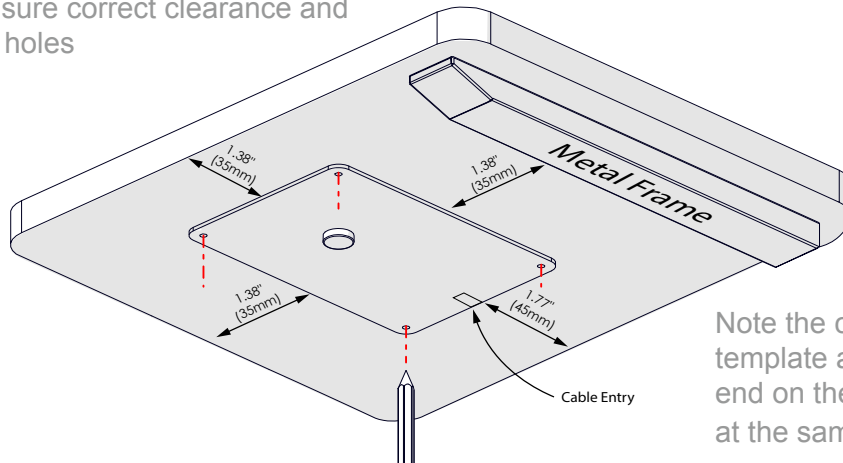
- 1 Centre loose magnet on resonator mat template and align magnets (thicknesses 20 -25mm)



- 2 Move aligned templates to desired location. Trace around surface template

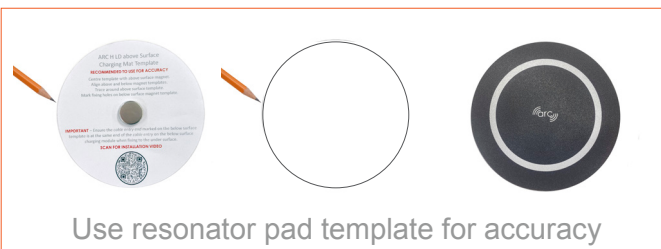
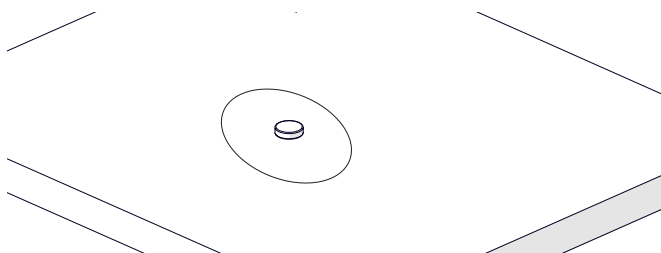


- 3 Adjust to ensure correct clearance and mark screw holes

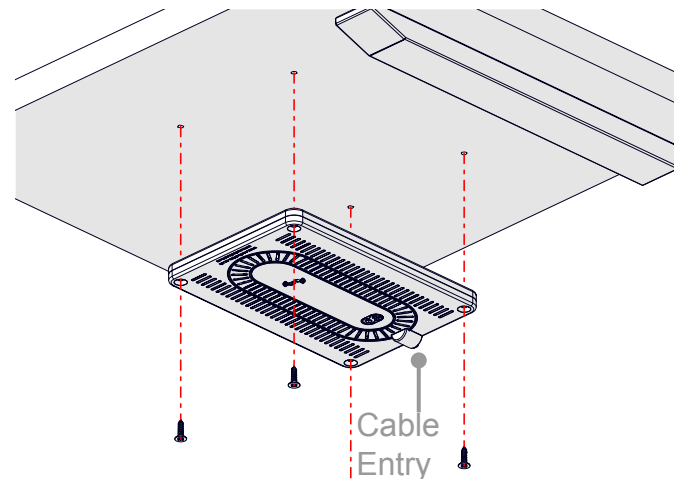


Note the cable entry on the template and ensure the cable end on the charging module is at the same end.

- 4 Place Resonator Pad where resonator pad template markings indicate

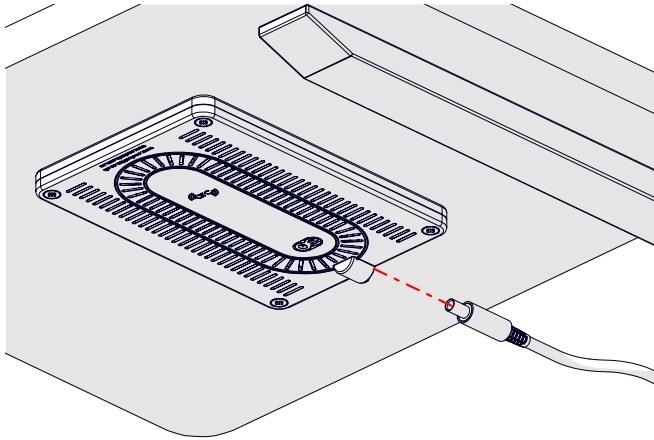


- 5 Fit ARC H LD with tape (provided) or screws. Ensure cable entry is the same end as the template cable entry

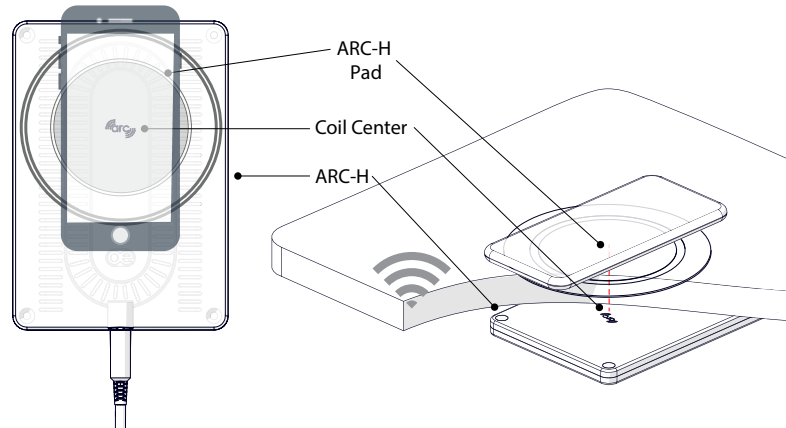


ARC H LD INSTALLATION

6 Connect power and check for blue LED



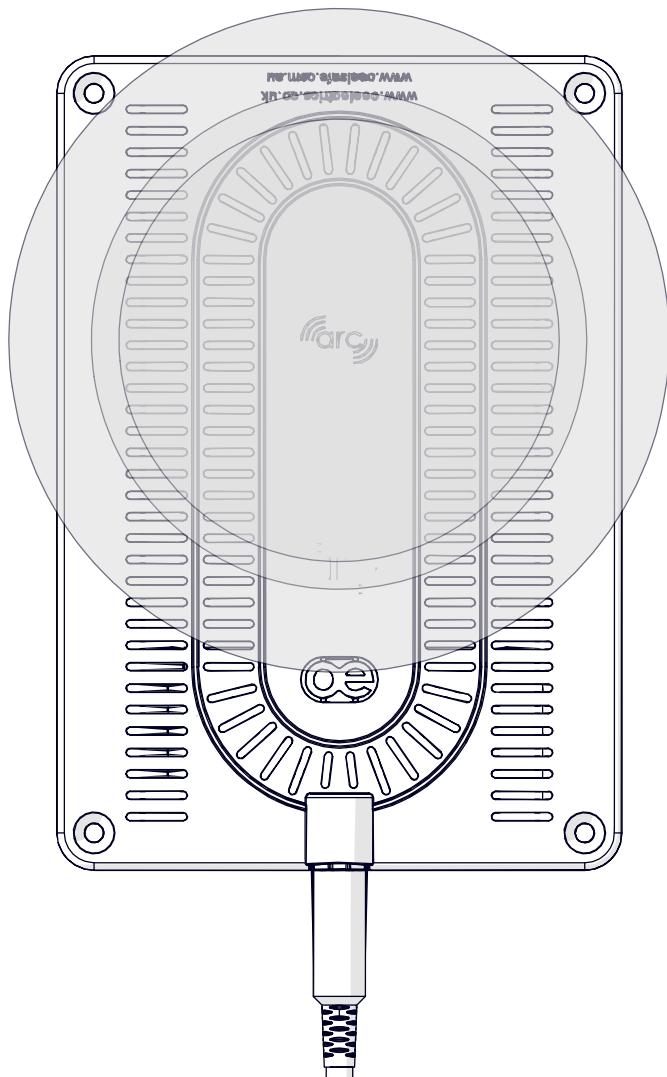
7 Place phone on the Resonator Pad to charge



The ARC logo identifies the coil center which must be aligned with the resonator pad

8 The ARC logo identifies the coil center which must be aligned with the Resonator Pad

9 Common queries / installation problems



Common queries

The phone will not charge when I place the phone directly on the charger, to check it works before installation?

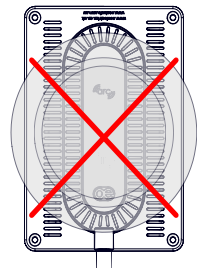
The charger will not charge a phone unless it is separated (and aligned) from the phone by at least 0.8"(20mm)

The magnets will not attract each other through my desk?

The magnets only work up to 1"(25mm). Either route the desk underside to <1" (25mm) thick or call to purchase the Electronic Alignment Guide

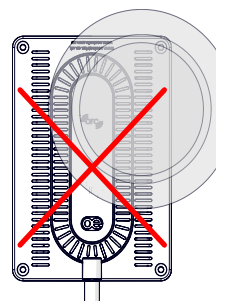
Common installation errors

Pad fitted over the center of the charger - WILL NOT WORK



The charging coil is Off-Center, the alignment guide must be used to guarantee accuracy

Pad misaligned - WILL NOT WORK
The alignment guide must be used to guarantee accuracy



LED Functions

Slow on/off blue - Device is on and in stand-by mode

Solid blue - Device in on and in charging mode

Red - Error mode

• **Foreign Object Detected** - Remove metal from near charger

• **Phone is too close** - Move phone greater than 15mm away

• **Plug pack issue** - Use only original plug pack

• **NON-compatible device** - Upgrade phone